

Friends of Pima Animal Care Center

PACC Renovation & Campaign Report

December 2017 - December 2020



THANK YOU!

Unwavering community support and the visionary leadership of the Board of Supervisors has made this state-of-the art facility possible. PACC is now able to support our community by

animals, like the Pet Support Center, Lost and Found, and Community Outreach initiatives. The community believed in what we were doing and invested in our shelter to continue its life-saving work. This included the modern medical triage clinic, indoor/outdoor kennels, dedicated cat spaces, and so much more that all takes into account the health and well-being of the animals at PACC and the community. PACC is a national leader among large, municipal shelters with an unwavering 90%+ save rate and is dedicated to supporting the people and pets of Pima County.

developing strategies that encourage responsible care of companion

~Chuck Huckelberry, Pima County Administrator

We have been blessed to know and care for many wonderful dogs in our lifetime and wanted to help homeless pets in our community bring the same joy and unconditional love to our neighbors. We knew that our support to PACC and Friends of PACC would be part of creating a lasting foundation of love and compassion.

We were confident that our contribution would have an impact, but have been delighted to witness PACC leverage our support to achieve goals never before imagined—to watch our donations save thousands of lives and change the very way that Pima County embraces animal welfare.

Instead of just leaving a gift to Friends of PACC in our will, we wanted to impact the lives of pets today. This is why we continue to give. Seeing how far Pima Animal Care Center has come in just the last three years has been remarkable, and knowing that we've been a part of that transformation is a greater gift than we ever could have imagined.

~Neill and Nita Freeman, Your Love Saves Live Campaign Leadership Contributors (pictured here with PACC alum, Kasey)



What experts are saying...

"Pima Animal Care Center is a special place that transforms the lives of pets and the people who love them. It is a place that inspires innovation and forward-thinking programs and practices that have impacts far beyond the boundaries of Pima County. Pima Animal Care Center is more than an animal shelter, it's a representation of what accomplishing the impossible looks like, but most of all, it's a reflection of what we can accomplish when we lock arms and work together for something that is greater than ourselves."

~José Ocaño, Sr. Director of Culture and Talent Best Friends Animal Society

"PACC has emerged as a lifesaving leader in the shelter industry through its groundbreaking foster programs, inclusive adoption policies, community programming, and servant leadership modeling. PACC has shown that the institution that was built upon dog catchers and punitive code enforcements no longer has a place in modern animal services that our communities deserve or desire." ~Dr. Ellen Jefferson, Executive Director, Austin Pets Alive



Pets Saved

2017 - 2020 48,272 | 2021-2030 (projected) 135,000



Families Saved

- Community Meals
- Pet Support Center Cases
- Community Clinic Visits
- Spay/Neuter
- Microchiped Pets

2017 - 2020

2,000,000 39,200 7,299 23,814 6,148

2021 - 2030

(projected)

5,600,000 109,500 20,500 66,500

17,000

Life-Savers

- Special Surgeries
- Pets Fostered
- Volunteers
- Donors

2017 - 202<mark>0</mark>

2,286
13,999
1,200
24,474

2021 - 2030

(projected)

6,500 39,000 3,500 53,000

You Saved These Lives!

Lucky has been Cynthia's best friend since she was a kitten. As a senior living on a fixed income due to disability, an ER vet bill threatened to separate them. As a last resort, she called the Pet Support Hotline at PACC, which is housed in the new facility, prepared to surrender her beloved cat.



"Lucky is everything to me, but I knew that PACC would get her the care she needed," shared Cynthia. Thanks to donations to Friends of PACC, the two were able to stay together. Cynthia had this to share with donors: "Thank you all so much. You saved my cat!"

The best way to keep pets, and their people, happy and healthy is to keep them together. That's why Friends of PACC and PACC launched the Pet Support Center in 2017 and in response to the COVID-19 crisis also launched a community clinic in 2020. Through the Keeping Families Together project, supported almost entirely by donations, funding for limited vet care and supplies is provided for pets whose families may otherwise have to surrender them due to temporary hardship.

Bentley likes to spend time with people more than with other dogs and this made the shelter a challenging place for him. Thanks to time and training from Friends of PACC funded TOP Dogs project, a volunteer-led behavioral intervention team, Bentley learned to control his impulses and found a family! It took over four months and extra care, but because of our donors and volunteers, the resources were there to give Bentley the chance he deserved. Now he lives with a loving family and adores his five-year-old human brother.

PACC was originally designed to only be a rabies control facility, but thanks to our incredible community it continues to evolve into a pet resource center.

The power of the human-animal bond is celebrated in the shelter's live release rate of 90%+ and the thousands of adoptions that happen every year. It's only with our community's backing that pets like Bentley get care above and beyond the County's mandate of shelter and basic medical treatment.

Mocha was found starving and suffering from severe Valley Fever, but we knew that she wasn't ready to give up. Thanks to donations to Friends of PACC, Mocha received ground-breaking care that was never possible before the PACC clinic was renovated.

Donations purchased expensive, IV-administered, Valley Fever medication that required several hours-long visits to the clinic every week. After many months in foster care, her Valley Fever is under control and she has found a loving, forever home.

PACC takes in an average of 50-100 pets every day, many in crisis like Mocha, and the new clinic is up to the challenge. Ensuring that the clinic is well-staffed and supplied is critical to giving each one a chance to thrive, and that's exactly what Friends of PACC donors make possible.

Athena had some behavioral challenges that staff assessed and corrected after observing her in playgroup; and it was information from these sessions that quickly got her into a new adoptive home!

The PACC renovation improved play yards, allowing for increased staffing and programming that continues to save thousands of lives. Thanks to our donors, Friends of PACC funds many critical positions, including a full-time Playgroup Specialist.

They oversee daily playgroups that get 50-75 dogs out of their kennels every day for 15 minutes to 2 hours each depending on the dog's preferences. These playgroups not only provide exercise and mental stimulation but reveal details about dogs' personalities

that lead to more successful adoptions.

In addition, Friends of PACC funds a full-time vet, vet techs, and the Community Outreach Specialist position. The latter meets our community's needs right at home through food, spay/neuter vouchers, vaccine, and microchip clinics. In 2020 alone this program distributed over 60,000 pounds of pet food to local families in need. *

Memphis was a 15-year-old dog who was brought into PACC when his owner passed away and staff wanted to find him a comfortable home to live out his retirement. Friends of PACC was able to purchase much-needed dental equipment and training for PACC's vets thanks to our donors. Since the

thanks to our donors. Since the renovation in 2017, PACC vets have given senior pets like Memphis new life with dental cleanings and surgeries, not previously feasible. Not only do these procedures prevent infection and disease in pets, but they help make the decision to adopt a senior pet easier by eliminating what can often be an expensive, but necessary, immediate cost to adopters.

Over the last three years, Friends of PACC has purchased an ultrasound machine, incubators, orthopedic surgery equipment and training, and continuing education for PACC vets in the clinic alone. In addition, Friends of PACC has supplied an industrial dryer; dog treadmill; enrichment supplies like Kongs and cat scratchers; and so many more supplies to keep the life-saving programs at the shelter thriving.

Sunny and his 84 friends (birds, dogs, and chickens) were rescued from a dire hoarding situation when PACC already had over 1,600 pets in care. Thanks to the new, larger facility, and because of the life-saving buffer that Friends of PACC's donors make possible, all these pets received the immediate care they needed, including specialty care for 67 birds.

Sunny's beak was overgrown and he had a string tied around his leg that had caused the death of his lower leg and foot. Donations got Sunny the beak trim and amputation he needed from a local

exotics vet.

Friends of PACC works to ensure that PACC can always help every animal in crisis. As the only shelter in Southern Arizona that never turns away a pet in need, this extra level of support is critical to saving lives. *



Orphaned kittens and puppies are just one example of the lives saved and transformed through fostering. Although the renovation expanded kennel space, puppies and kittens that are just days or weeks old need round-the-clock care and isolation that isn't possible in the shelter. Friends of PACC provides the formula, heating pads, blankets, and even incubators to the clinic and foster program to save these most vulnerable lives.

Since 2017, expanded foster programming helped nearly 14,000 pets stay in loving homes while they waited for their next family. Friends of PACC donors support this important programming through staffing, supplies, and more.

Fostering gives pets a break from the shelter, makes room for incoming pets in crisis, helps us learn more about individual pets and their needs, and provides a place for medical pets to recover more comfortably and quickly.

PACC's foster program has proven so successful that Maddie's Fund® has granted hundreds of thousands of dollars toward an apprenticeship program where PACC has trained dozens of animal welfare workers from across the country.

Looking Forward & Saving More

Pima Animal Care Center's (PACC) accomplishments over the last three years have been nothing short of revolutionary. They represent a major culture shift and a new approach to the care of animals in Pima County. It is a shift driven by County leaders, PACC staff, volunteers, and by the very community itself. The new PACC facility has become a beacon of hope for animal welfare. And the revolution is going national, as other communities strive to emulate the incredible transformation that has happened in Pima County.

The amazing new shelter facility has been a major catalyst in PACC becoming one of the nation's most successful animal welfare centers. Yet in normal times, only 146,000 residents visit PACC each year. In Pima County, over 700,000 people have four-legged family members, meaning PACC reaches just 20% of families at the Center. It is imperative that PACC find a way to connect with those who don't have easy access to the physical Center, yet require its assistance and services. Now it is time for PACC to transcend its cinderblock walls and take animal welfare into the streets and neighborhoods, into the very heart of Pima County. It is time to take PACC to the People.

Imagine a County where PACC veterinarians travel across the community solving medical problems before they become life-threatening emergencies...

Imagine PACC hosting outbound adoption events in every neighborhood and corner of the County...

Imagine a County where Pet Support Services helps all families before they are forced to surrender their pets, reducing animal intake to just the true emergencies...

Imagine a County where community outreach and education empower animal owners to be pet lovers...

Imagine being able to save them all, because PACC has created a stronger community of support so that most pets do not need to be saved at all...

This is the vision that Friends of PACC imagines for the future of Pima County. A vision that supports not just pets, but the people who love them.

And this vision is where Friends of PACC takes center stage. The County provides tremendous resources to PACC, yet those resources can only go so far. Friends of PACC is the change agent between good and great for Pima County's pets and their families.



Where PACC is the beacon, Friends of PACC is the amplifier. Where PACC is the physical place, Friends of PACC is the network of arteries connecting to Pima County's beating heart.

Working in concert with PACC—creating a dynamic public-private partnership – Friends of PACC is poised to carry forward the incredible transformation of animal care into the communities that need it the most. Friends of PACC is ready to take PACC to the People.