



Happy Tails

Fall/Winter 2020

Friends of PACC is the official nonprofit partner to Pima Animal Care Center, working to enhance PACC's efforts to save the lives of pets in need.

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Expanding Shelter Services: COVID & Beyond

The COVID-19 pandemic led to some operational changes at Pima Animal Care Center (PACC). The shelter is open, but is operating on an appointment-required basis in order to limit the number of people going in and out of the buildings.

Staff and volunteers have been busier than ever behind the scenes: Animal Protection Officers have saved pets from cruelty and neglect, the adoptions team has worked tirelessly to connect pets with new loving homes, the foster team has placed hundreds of pets into temporary homes, and the shelter's clinic has continued to save the lives of critically injured and ill pets.

At the onset of the pandemic, the shelter braced for a wave of surrendered pets from owners facing job loss, hospitalization, and other challenges. PACC asked for the community's support to help clear out the shelter to make room for those surrenders, hoarding cases, and emergencies.

In March alone, the generous people of Pima County helped by taking in a record **532 pets** as fosters, with supplies from Friends of PACC.

Thanks to our donors, PACC's outreach team has provided **more than 1,450 families and 3,298 pets** with food, supplies, and access to additional resources like spay/neuter vouchers, free microchips, and more. Pallets of food granted to Friends of PACC by **GreaterGood.org** made the immediate expansion of this program possible. Additionally, grants from great partners such as **Spring Point Partners, South Fork Foundation, Banfield Foundation, Petco Foundation, AZ Community Foundation,** and the **Community Foundation for Southern Arizona** have helped PACC meet the Covid challenge.

"Pets are family. They bring unconditional love and peace of mind—things we all need right now," says Torre Chisholm, Friends of PACC's new Development Director. "An important part of supporting PACC is preventing pets from being separated from their families and needing the shelter's services."

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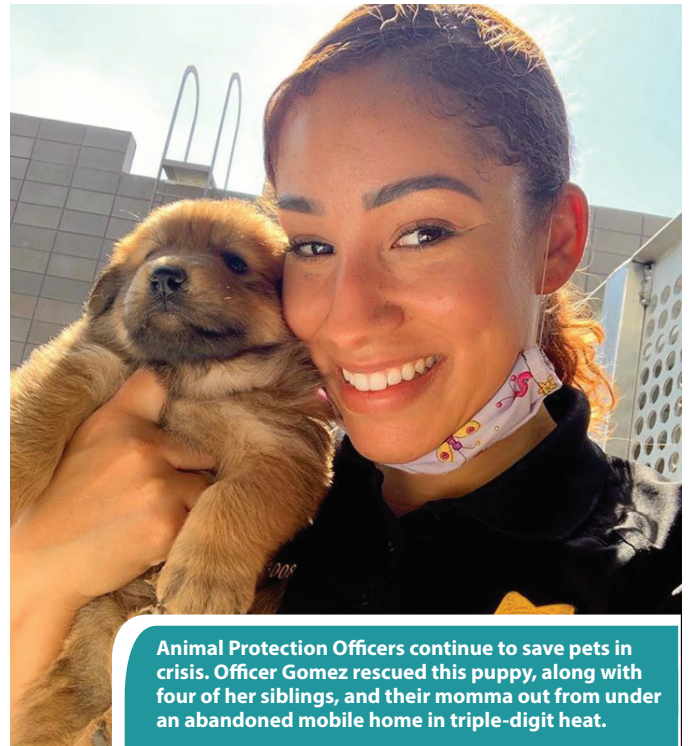


Expanding Shelter Services: COVID & Beyond, continued...

Reducing the number of pets in the shelter has allowed the temporary boarding of pets whose owners face eviction or hospitalization and for pets of families impacted by the Bighorn Fire; capacity for free minor veterinary care for owners facing financial hardship; a behavioral training program to save more big dogs; and much more. **With a potential eviction crisis looming, PACC continues to prepare for even greater need.**

"PACC has continued to take in hundreds of pets every month and we anticipate an increase as the pandemic creates ongoing challenges for our community," says Kristen Hassen, Director of Animal Services at PACC. **"We need to ensure that PACC is a resource for pets that are truly in crisis** and that means helping pets already in loving homes to stay out of the shelter. A big part of that is relying on our partners like Friends of PACC."

In response to the pandemic, national leaders in animal welfare came together to address these broader community issues. The **Human Animal Support Services (HASS)*** initiative is helping shelters across the country to do more for pets and people. As a top-tier pilot shelter, PACC will receive ongoing support and training to implement these programs. The overall project is possible thanks to Maddie's Fund and several



Animal Protection Officers continue to save pets in crisis. Officer Gomez rescued this puppy, along with four of her siblings, and their momma out from under an abandoned mobile home in triple-digit heat.

other national grant funding organizations.

As part of the HASS initiative, PACC and Friends of PACC are working to further expand programming like the **Pet Support Center**. Funded entirely through donations to Friends of PACC, the Pet Support Center offers information and resources for low-cost veterinary care; rescue/re-homing options; housing solutions; training and behavioral information; and domestic violence, military deployment, and trap-neuter-return services.

All of the expanded community programming adds to the essential care the shelter already provides to thousands of homeless pets. And it's only with donations that we can continue to help families stay together, ensure critically injured and abused pets get the medical care they need, and enable the foster and adoption programs to thrive. Donors to Friends of PACC are the reason that PACC saves more than 91% of the pets in its care.

Will you be a friend to pets at PACC and in our community by making a gift today?

Visit friendsofpacc.org or use the attached remit envelope to make your donation. Thank you for helping PACC pets. 🐾

*Information about the HASS project can be found at humananimalsupportservices.org.



Chumbles and his two canine siblings found temporary shelter at PACC when his family was evacuated by the Bighorn Fire.

Meet Our New Development Director Torre Chisholm

Aloha,

The greatest soul I've ever met belonged to a dog. Sometimes when I say this, people look at me weird. But if you are reading this newsletter, if you are a part of PACC's incredible work – you know what I mean. For you, maybe it's a cat. Or even a bunny. Regardless, these are the souls that enrich our lives. And they are precious.

That is why I am so honored to be a part of this organization. A part of this purpose. PACC is a national leader for animal welfare. Friends of PACC's goal is to support the work of the center's staff and volunteers, ensuring that every pet has access to the resources needed to find a loving home. Together we are a public-private partnership that saves these precious lives.

So, my name is Torre Chisholm and I'm the new Development Director for Friends of PACC. Let's save some lives. Better yet, let's save A LOT of lives.

Mahalo,
Torre

Learn more about Torre and Xenia (pictured below) at friendsofpacc.org. 🐾



Max's Miracle Orthopedic Surgery is a Life-Saving Game Changer

Max is a big miracle in a tiny chihuahua. He arrived at Pima Animal Care Center (PACC) with a fractured femur on one side and a dislocated hip on the other. Max needed orthopedic surgery to save his leg, a type of procedure that couldn't be performed at the PACC clinic until recently.

Thanks to a generous individual donor, PACC veterinarian Dr. Helena Wayt was able to take the Western Veterinary Conference's Principals of Fracture Repair continuing education course. "This course was a game changer, because now we can repair simple fractures in house. Our only options used to be expensive referral, amputation, or euthanasia. We are now providing better care and saving money doing it," says Dr. Wayt. "Personally, repairing fractures is one of the most rewarding parts of my day. It is something that changes the prognosis of a case overnight! It's amazing to see a pet, with no chance of walking, get up and walk the very next day after a repair."

And our community never ceases to overflow with generosity! While our equipment was still on order, Dr. Kayomee Daroowalla of Benarda Veterinary Hospital ...
Continued...



William Shakespaw had a bad fracture in his femur that Dr. Wayt was able to fix. He's now recovering in a loving foster home.

Max's Miracle continued...

volunteered her time, space, and tools to helping Dr. Wayt with pets like Max.

Despite everything he has been through, poor Max has been nothing but a sweetheart with everyone he meets. Dr. Wayt repaired his fracture using her new training and equipment and a week later he was using the leg like a champ! Max still has a long way to go but he has such a sweet disposition and positive outlook on life that we are sure he'll make a full recovery.

Thanks to our donors, Max is healing well and he has already found a new home! As soon as Max has his second surgery, a Femoral Head Ostectomy (FHO) on his left hip, he will leave his medical foster home for a brand-new life.

Hopeful adopter, Shawn, saw Max on his foster's Facebook page and knew they were meant to be. "My rescue dog Radar passed away and I wanted a rescue because Radar was such a great little dog. I also wanted an older dog because, I'm not a pup anymore either! Max has had his troubles and we both need someone to love. It's a perfect fit," says Shawn.

This is what Friends of PACC is all about, saving lives and making the connection between pets and people. Thank to you to all the donors out there who make these success stories possible. 🐾

Friendship Tip: Teach Your Dog to Focus

by TOP Dogs

Teaching your dog to focus on you is perhaps the most important part of training. A dog that focuses on you has a better chance of looking to you for direction in ordinary and emergency situations.

Set Your Pup Up For Success

- 1) Work in a distraction free, preferably enclosed, location.
- 2) It's easier to train a hungry dog so don't feed before!
- 4) Use soft, smelly treats like chicken or cheese cut into pea-sized pieces. Use them one at a time.

Ready? Focus!

To teach the dog to focus on you, start by teaching her to look at your face (eye contact is not necessary, and you should not force it). First, get her attention by letting her smell a treat in your hand. Hold the treat near your face near your eyes. Watch very closely for the dog to look anywhere on your face and immediately give her the treat when this happens.

Treat her even if she only glances at your face for a second and looks away. Do this several times, waiting each time for her to look toward your face and give the treat within 2 seconds of her look. *Continued...*



Sam, staff and volunteer favorite, practices "Look" for the camera!

Friendship Tip continued...

Routine Makes Rover Remember

Practice this for no more than 15 minutes at a time and up to 3 times during the day. It will take no time at all for your dog to start watching you and looking for the treat. When your dog automatically looks to you for the treat, you can attach the word “look” as a command while you are holding the treat near your face. Simply say “look” each time and follow with the treat when she looks. In just a few days your dog will look to you any time you ask her to look!

TOP Dogs is a volunteer-run project supported by Friends of PACC that works to save dogs with behavioral needs at PACC. **Learn all about their work and find more training tips at friendsofpacc.org/top-dogs.** 🐾



Ultrasound Machine Saves More Pets

Thanks to the incredible generosity of our community, Friends of PACC purchased an ultrasound machine and training for the Pima Animal Care Center (PACC) clinic. A generous matching campaign by an anonymous local family on AZ Gives Day 2020, ensured that the goal was met!

“We have seen first-hand the remarkable care given to every pet at PACC and were happy to help make sure the clinic has everything they need to save as many pets as possible,” says the matching donor. “And now injured pets avoid a painful round-trip for an ultrasound exam. Friends of PACC made sure that our gift went straight to the immediate need.”

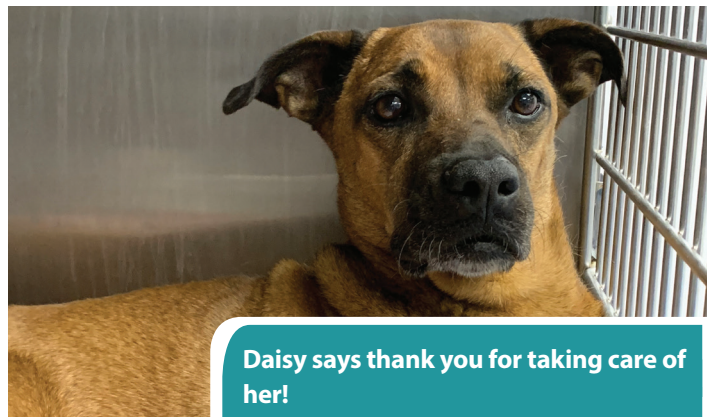
Ultrasound continued...

With the ultrasound, pets in critical condition will be evaluated and treated right away without having to endure potentially painful and stressful transport to an expensive off-site specialist. Not only that, but a faster diagnosis means more immediate and effective pain management, prognosis, and care. The ultrasound provides imaging of soft tissues and aids in needle placement for nerve blocks. Diagnoses of damage to internal organs and evaluation of potentially pregnant pets is just a fraction of what the ultrasound will help with.

Training has already begun and the vets and techs got to work right away utilizing the new machine. Daisy, pictured here and on the next page, suffered multiple injuries after being hit by a car. The vets feared she had a ruptured bladder which would normally need a visit to an off-site facility to properly diagnose before surgery. On the first day of training, Dr. Wayt and the ultrasound representative were able to confirm her ruptured bladder and other internal injuries. Daisy received care right in the PACC clinic without having to endure stressful transfer to-and-from another clinic and is now recovering well.

“This will help us save more lives right here at PACC,” says Dr. Wilcox, PACC’s Chief of Veterinary Services. With so many safety protocols changing as a result of the COVID-19 pandemic, it is more important now than ever before that PACC can treat as many animals on-site as possible. Not only is on-site treatment better for the most severely injured pets, but saving thousands of dollars on costly visits to off-site specialists will allow Friends of PACC to re-direct funding to other emergent shelter needs.

Continued...



Daisy says thank you for taking care of her!

Ultrasound continued...

Thousands of the 18,400+ pets that need PACC's care every year require medical care. It is only through community support to Friends of PACC that medical needs outside of basic treatment options are made possible. Donations support professional development of PACC veterinarians, including the ultrasound, orthopedic surgery, and dental surgery trainings; prosthetic and mobility consultations; life-saving medications; and supplies like neo-natal kitten formula and incubators.

The clinic sees more than a dozen trauma cases every week and thanks to Friends of PACC donors, more of those lives will be saved! 🐾



Board Chair Laura O'Brien volunteers at PACC's clinic and helps socialize cats like Mr. Onerful.

Board of Directors Elects New Officers

At the beginning of the 2020-2021 fiscal year, the Friends of PACC Board of Directors elected a new team of officers. Well known animal welfare advocate and volunteer, Tammi Barrick has served since our inception in 2016 and recently completed her term as Board Chair.

"As one of many wonderful members who founded this organization, I cannot be prouder of the successes we have had to support our partner PPACC over the past 6 years. All of this is due to our community of animal lovers that has supported our mission/vision. As I close this chapter my plan is to continue to volunteer with PACC because after eighteen years of animal rescue, my heart will always be with the animals," says Barrick.

Laura O'Brien, a true champion for local pets and former Vice Chair, has been elected to take over the governing position.

"It is a privilege to serve the pets and people of Pima County as a PACC volunteer and Board Chair for Friends of PACC. I'm looking forward to working with our incredible donors, staff, and board members to give more pets the love, care, and resources they deserve," says O'Brien.

Michael Boreale of Boreale Law PLC, is the new Vice Chair, while Mikaela Knutson of Beach Fleischman PC returns as Treasurer, and Gina Hansen of Habitat for Humanity steps into the role of Secretary.

Dennis Thomas, PACC volunteer and foster with an extensive background in the financial industry, has also joined the board. Sam Molina of Tucson Electric Power continues his service and works to leverage corporate volunteer power for local nonprofits.

To learn more about the Board of Directors and our staff, please visit friendsofpacc.org. 🐾



Thank You Tammi!

The Board of Directors and the staff at both PACC and Friends of PACC extend deepest gratitude to Tammi for her many years in service of all pets in Pima County. May we all give as selflessly and whole-heartedly to the pets who need us most.



At first Colton was sad and a bit nervous after Morgan had her eyes removed, but Ariel says Morgan has shown them all what perseverance looks like. “Mommy, she doesn’t need her eyes!” Colton exclaimed one day after Morgan greeted them at the door, purring.

“My heart melts to see how every new day for her just brings so much excitement. I have never seen her lose her spirit, but just gain a bigger one. Her disability showed me how truly incredible a soul she has.”

Morgan is a shining example of the resilience and unconditional love of pets. It’s for pets like her who need that extra level of care to heal, find a new home, and thrive that Friends of PACC exists—and it’s only with our community’s support that we can continue to save pets and bring families together.

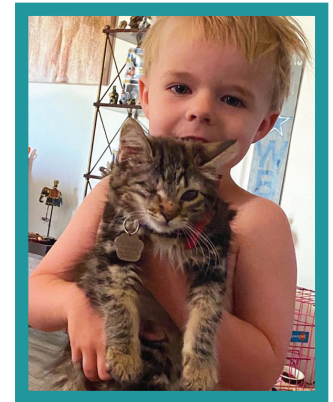
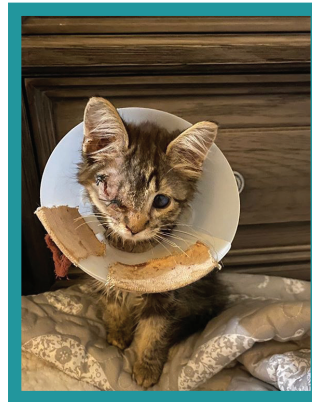
Morgan Finds A Home

There’s nothing like the human-animal bond. Pets bring joy, comfort, and humor to our lives, especially during challenging times. Morgan went through a lot to find her new family. As a tiny kitten she was abandoned at a local vet clinic with a terrible eye infection. PACC stepped up to help her and got her into foster care right away. She was so sick that she could only eat baby food and kitten formula. Eventually, both of her eyes were just too damaged and had to be removed.

But that’s where her story gets better. Ariel, Morgan’s foster turned adopter, knew from the moment she saw the sad, tiny kitten that Morgan would be a forever part of the family. Her spunky personality fits right in with her four-year-old human sibling, Colton, and the family’s three other pets.

“PACC saved her life. They went above and beyond for this little girl from the day she came in, and I am so grateful,” says Ariel. “Adding her to our family was one of the best decisions I’ve ever made.”

And being without sight has not slowed her down at all. Her family reports that she jumps, pounces, sprints down the hallway, and steals socks to play with just like any other cat. She is also a total cuddle bug that enjoys sleeping on Ariel’s shoulder and being carried around by Colton, purring loudly the whole time.



Join our Lifesaving League by making a monthly gift and receive an exclusive video in your email inbox showcasing happy pets that you helped!

Learn more at...
friendsofpacc.org/lifesavingleague



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2018-2019 Impact Report

Another historic year of life-saving in Pima County ended with a more than 91% save rate for Pima Animal Care Center as of June 30, 2020.

The new fiscal year has started off just as strong with a 93% save rate for the month of July 2020. Your donations to Friends of PACC have a direct impact in saving more lives.

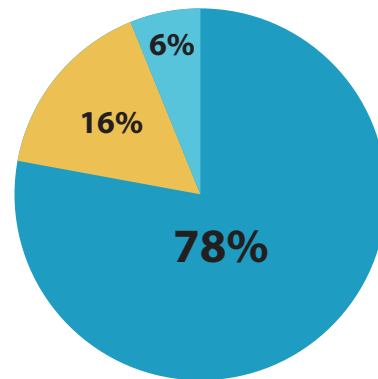
The 2019-2020 Impact Report is coming soon, but up to date financial information can be found by searching for us on GuideStar.org where we have been awarded a 2020 GuideStar Platinum Seal of Transparency.

Thank You!



Special thanks to Michael Kloth Photography for his generous support.
Visit www.michaelkloth.com!

Expenses



- Direct Support to PACC Pets
- Fundraising Costs
- Friends of PACC Operations

Total: \$1,106,868

See the full report at friendsofpacc.org