



MEMORANDUM

Date: September 28, 2023

To: The Honorable Chair and Members
Pima County Board of Supervisors

From: Jan Lasher 
County Administrator

Re: **Pima Animal Care Center Fiscal Year 2022/2023 Report**

Pima Animal Care Center (PACC) continues to be one of the leading public animal shelters in the country thanks to the tireless efforts of our community, volunteers, staff, and the support of our taxpayers. Attached is the PACC's annual fiscal year report highlighting their successes and challenges during this last fiscal year.

PACC's main focus the past year was to increase pet adoptions, reunite pets with their families, and to support families to keep their pets. The Pima County residents were supported with food and pet supply drives and no-cost microchip, vaccination, and spay and neuter events. As a result, over 19,097 families opened their homes to a new or foster pet or reunited with their pet leading to 91.3% of all pets entering the shelter leaving alive.

Fundraising support from the Friends of PACC, our non-profit partner continues to underwrite new initiatives that serve pets and families in our community.

Under Monica Dangler and our PACC leadership team, I am confident of PACC's continued success.

JKL/dym

Attachment

c: Carmine DeBonis, Jr., Deputy County Administrator
Francisco García, MD, MPH, Deputy County Administrator & Chief Medical Officer
Steve Holmes, Deputy County Administrator
Monica Dangler, Director, Pima Animal Care Center

MEMORANDUM

Date: September 26, 2023

To: Jan Leshner
County Administrator

From: Monica Dangler 
Director, Animal Services

Re: Pima Animal Care Center Fiscal Year 2022/2023 Report

I am proud to share with you PACC's annual fiscal year report highlighting the shelter's successes and challenges during this past year. PACC's primary focus was increasing shelter adoptions, pets reunited with their families, and helping people keep their pets.

PACC supported the community through pet food, pet supply, and human hygiene distributions as well as through no-cost microchip, vaccination, and spay and neuter events for dogs and cats.

PACC continues to receive fundraising support from the Friends of PACC, our non-profit partner, and will continue to do so as they to develop new initiatives that serve our community.

In spite of a challenging year, PACC achieved a 91.3% live release rate. I am confident of PACC's continued success and that it will continue to be one of the leading public animal shelters in the country.

Attachment

cc: Carmine DeBonis, Deputy County Administrator
Francisco Garcia, Deputy County Administrator
Steve Holmes, Deputy County Administrator

Onward and Upward 2022-23



PIMA COUNTY
ANIMAL CARE CENTER



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Cover photo by M. Kloth





Thanks for another year of lifesaving support

Thanks to the tireless efforts of our community, dedicated staff, volunteers, and fosters, and the on-going support of our taxpayers, Pima Animal Care Center is the leading public shelter in the country. Together, we have made Pima County a great place for people and pets.

We are proud to share our 2022/2023 fiscal year report and celebrate the shelter's successes. The last year has been challenging for shelters across the country seeing slowed adoptions, capacity issues, and increased shelter illness. However, we have also seen PACC continue to remain a lifesaving shelter and model our lifesaving programming to shelters through the United States.

Thanks to our non-profit fundraising partner, Friends of PACC, we have expanded the number of people and pets that PACC supports.

We've also received recognition and financial support from national organizations, including Petco Love and Greater Good Charities, in support of our lifesaving work.

FY 22/23 undoubtedly was a challenging year for our community. Our volunteers, fosters, and rescue partners played a critical role in PACC's mission.

We thank them, and the entire community, for their role in keeping Pima County a safe place for pets and people. We are proud to share this report and eager to continue serving our community.

A handwritten signature in black ink, appearing to read 'Monica Dangler', written over a large, faint paw print graphic.

Monica Dangler
Director, Pima Animal Care Center

BY THE NUMBERS

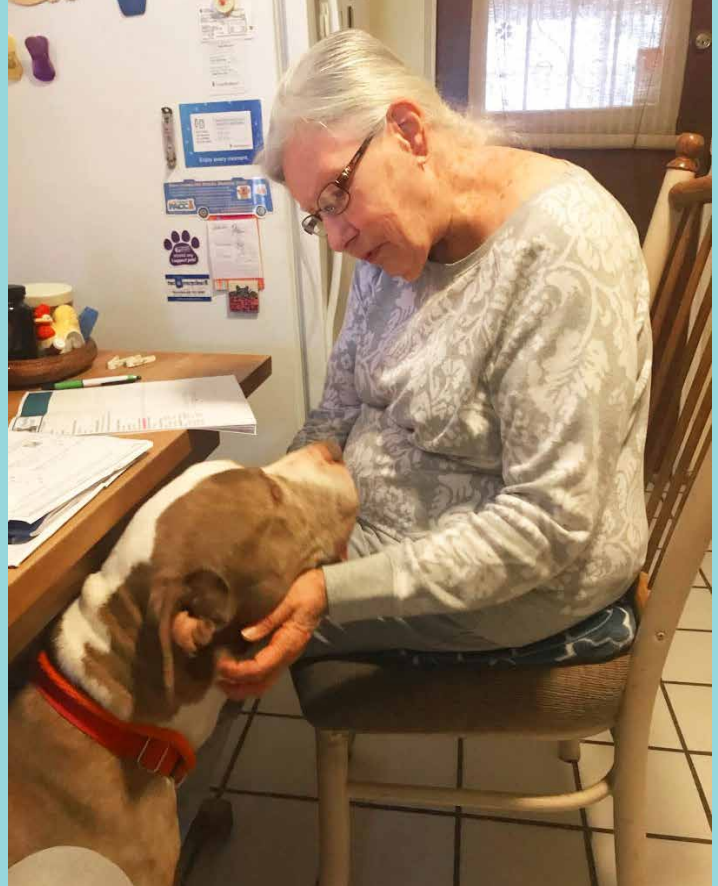
Prioritizing pets and their people

Pima Animal Care Center is the only open-admission shelter serving Pima County, the City of Tucson, the City of South Tucson, the Town of Oro Valley, and the Pascua Yaqui Nation.

In FY 22/23, PACC took in 16,095 animals, including dogs, cats, and other pets, ranging from very old dogs to neonatal kittens.

More than 91 percent of the animals who came to PACC left the shelter through adoption, reunification with their families, or rescue placement.

Pima County residents supported PACC pets throughout the year, providing adoptive and foster homes to animals in need and showing that animal welfare is a priority for our community. Indeed, PACC saw both adoptions and fosters increase, reflecting the community's commitment to Pima County pets.



10,296
animals adopted

1,104
transferred to rescue
groups

2,190
reunited with families

1,077
community cats placed

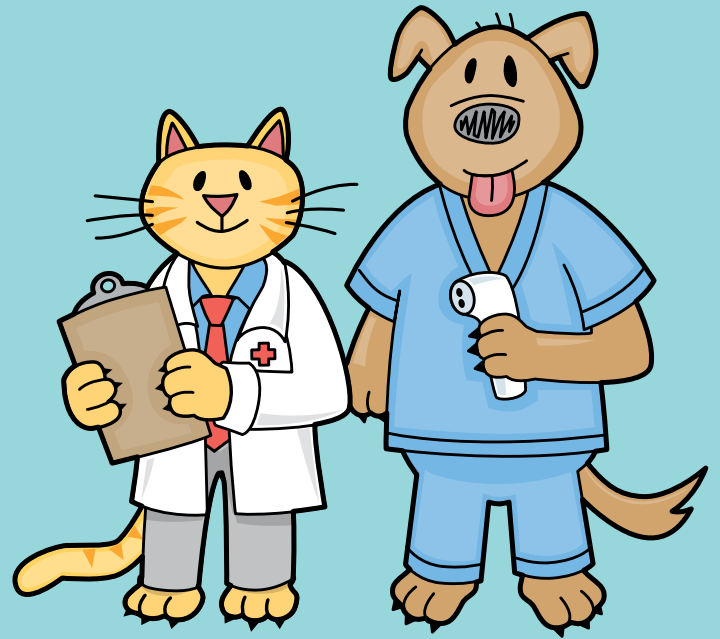
VETERINARY SERVICES

Saving lives every day

In FY 22/23, PACC's clinic performed thousands of surgeries, including routine spay and neuter.

Our clinic staff diagnosed and treated 7,098 different medical conditions affecting PACC animals, from minor wounds to chronic conditions like valley fever and epilepsy.

To support the incredible number of pets in PACC's foster program, clinic staff provided free care to 2,100 animals living with foster families. Of those, more than 350 were conducted via telemedicine technology, giving fosters an easy and convenient option to discuss and learn to treat minor illnesses.



The clinic dispensed thousands of vaccines and a total of 971 microchips at no cost during public clinics in order to help reduce preventable diseases across Pima County, with a particular emphasis on underserved areas across the County.

9,505
spay and
neuter surgeries

2,102
foster appointments

784
Life-saving special
surgeries



ANIMAL PROTECTION SERVICES

Protecting pets and their people

18,550

calls for service

1,497

law enforcement assists

1,095

cruelty and neglect investigations

Every year, PACC's Animal Protection Services team receives thousands of calls from Pima County residents requesting support, ranging from reports of loose dogs and errant javelina to cases of gross neglect and hoarding.

PACC's 19 Animal Protection Officers serve the entirety of Pima County's 9,000+ square miles.

PACC officers also brought more than 6,200 pets in urgent need into PACC's care, including sick and injured strays, companion animals confiscated from abuse and neglect cases, and pets involved in evictions.



Photo by M. Kloth

COMMUNITY CATS

Providing care and services to feline friends



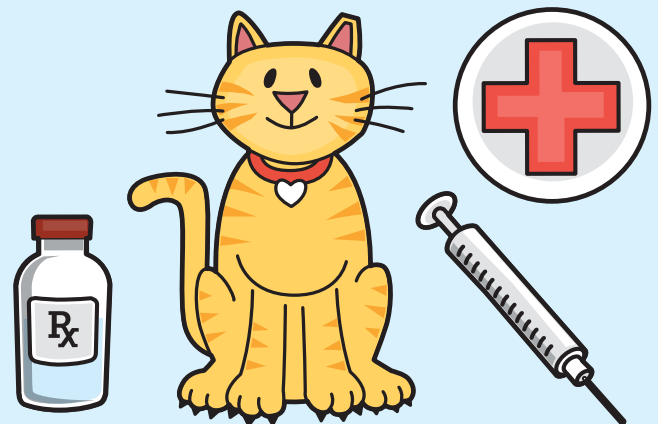
PACC's Community Cats team continues to lead the industry in innovations to improve the lives of community cats and reduce the number of kittens born outdoors.

Despite rainy weather over the February weekend, PACC's 3rd annual Snip 'N' Tip event was a success, spaying or neutering 482 community cats.

In addition to trapping cats for Trap/Neuter/Return services throughout the county, the Community Cat Program staff responded to more than 1,500 inquiries relating to community cats.

The team provided education on community cats, trap loans for community cat medical assistance, TNR services, and medical and rehoming resources for owned pets and community cats.

PACC funds roughly \$200,000 worth of TNR surgeries at private vendors each year.



COMMUNITY OUTREACH

Providing a helping hand and paw

PACC's Outreach Team provides support to pets and their families across Pima County, sharing educational materials and supplies needed to keep pets and their families together. Thanks to partnerships with Amazon, Greatertgood.org, and Friends of PACC, the Outreach Team was able to provide resources to pets and their people.

In FY 22/23, PACC's Outreach Team saw an exciting addition to reach into underserved

communities in Pima County to help people and pets.

The PACCmobile, launched at Friends of PACC's Tucson Subaru Pets of Pima Parade, is a multi-use vehicle designed to facilitate adoptions, microchip and vaccine clinics, educational opportunities, and pet supply giveaways across Pima County.

The Outreach Team consists of 20 volunteers and two positions funded by Friends of PACC.

111,226

pounds of food and pet and human supplies distributed

547,499

pet meals distributed

15,000

animals assisted

4,800

families assisted

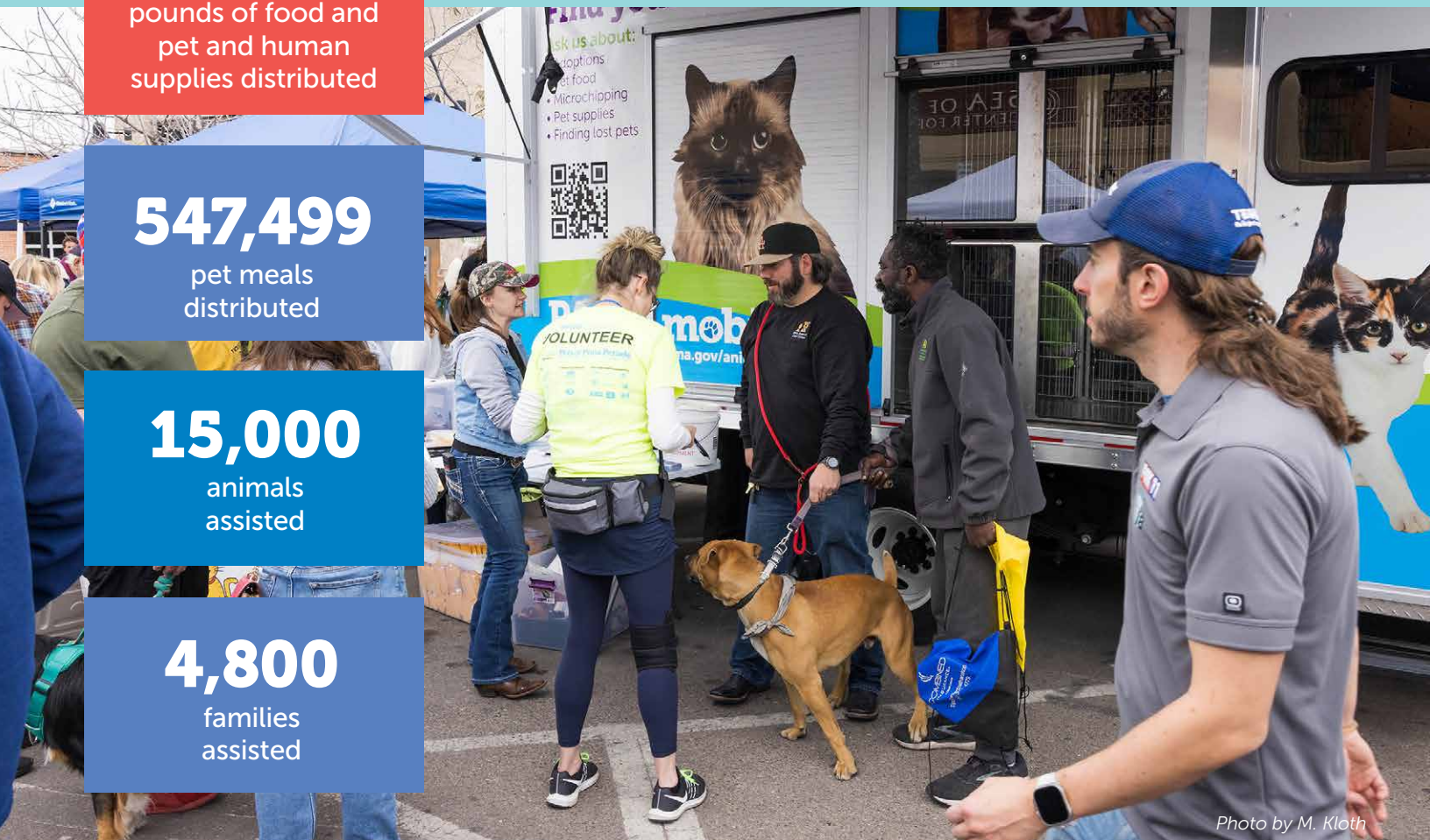


Photo by M. Kloth

FOSTER PROGRAM

Sharing hearts and homes

PACC's foster parents, who take PACC animals home and care for them temporarily as one of their own, make a life-saving difference for Pima County pets every year. Animals are happier and healthier when in foster care, making this program a critical resource for pets in need.

6,611

pets placed in foster care, a 10% increase over the previous fiscal year.

3,313

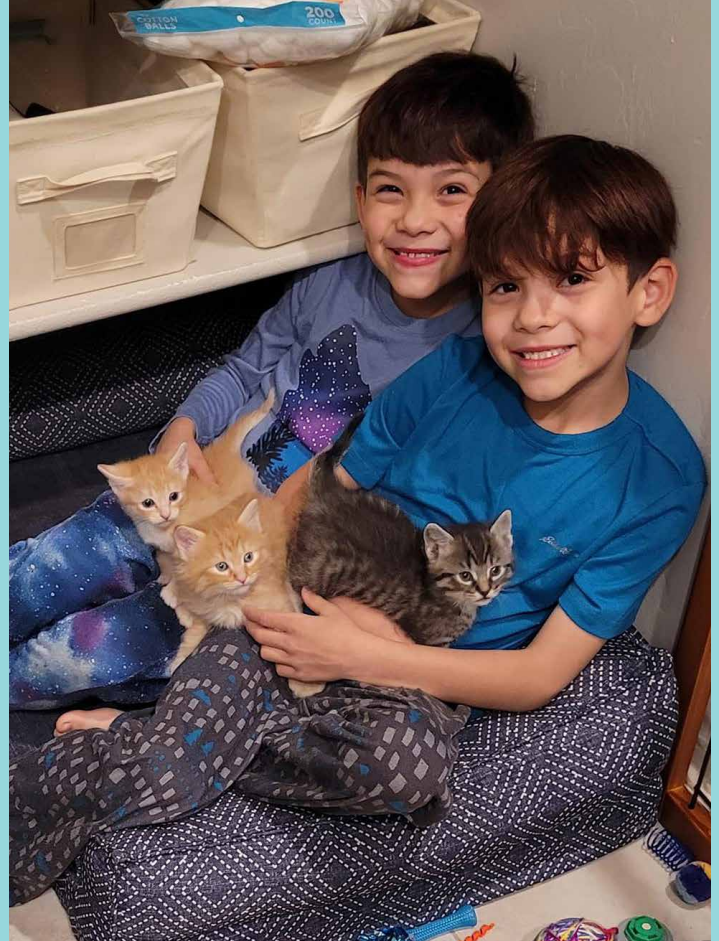
pets placed in foster care for medical reasons

2,870

placed in foster homes for shelter space

428

dogs and cats placed in foster care to assist people in temporary crisis



Shelters often refer to a foster who keeps their foster pet as a "foster failure." We consider it a win, though! Mocha's story is a great example. Mocha arrived at PACC with a litter of nine puppies, who were quickly adopted, leaving Mocha waiting for a new home for 10 months. Eventually, Alicia met Mocha and took her home to foster. Just a few weeks later, Alicia decided that Mocha was already home and made it official, giving this special girl the home she deserved all along. Mocha was one of 3,930 pets adopted by their foster families this fiscal year.



ADOPTIONS

Making furry families

In a year of unprecedented challenges, PACC's Outcomes Team spearheaded innovative and life-saving programs and efforts to place more pets into homes.

Introducing new incentives, initiatives, and marketing efforts resulted in an overall increase in adoptions despite a nationwide sheltering trend showing decreases.

Among these innovations is PACC's Matchmaking program, which seeks to match potential adopters with breed, size, and personality preferences with pets as they come into the shelter. A total of 562 individuals have signed up for this program.

In FY 21/22, adoptions made up 55% of outcomes, while in FY 22/23, adoptions rose to 64% of outcomes, translating to thousands more pets finding new homes through PACC.



VOLUNTEERS

Lending a helping paw

PACC could not complete the life-saving work we do every day without the support and dedication these caring individuals give to our pets every day.

The hours of time donated by these individuals make up the equivalent of more than 30 full-time staff members.



84,165

total hours contributed

1,056

active volunteers at PACC

49,881

hours of dog walking by 287 volunteers

16,830

hours of other support, including events, adoption support and more.

6,800

clinic support hours by 37 volunteers

6,526

cat support hours by 77 volunteers

4,128

administrative support hours by 211 Volunteers

Volunteers who contributed 1k+ hours:

| | |
|-------------------------|-------|
| Christy Holliger | 1,918 |
| Gail Smith..... | 1,814 |
| Christy Swinford | 1,808 |
| Laura O'Brien..... | 1,705 |
| Sharon Woolridge | 1,690 |
| Kevin Leeser | 1,631 |
| Cathy Neuman..... | 1,618 |
| Ed Haswell | 1,329 |
| Norma Helentjaris | 1,294 |
| Shirlyn Green..... | 1,210 |
| Gail Spahr | 1,202 |
| Barb Monroe | 1,127 |
| Michael Nudelman..... | 1,118 |
| Ursula Schwarz | 1,050 |
| Don Hess..... | 1,104 |
| Linda Scheel | 1,099 |
| Kelly Smith | 1,015 |
| Lynn Jo Namsick | 1,000 |

FRIENDS OF PACC

Award-winning pet support

FY 22/23 saw great strides forward for PACC's official nonprofit partner, Friends of Pima Animal Care Center.

This organization works throughout the year to help PACC pets as well as families and animals in the Pima County community.

In FY 22/23, Friends of PACC provided more than a million dollars worth of support for PACC and the animals, including funding 17 staff positions. In February, Friends of PACC hosted the Tucson Subaru Pets of Pima Parade for the

second year in a row, celebrating pets in our community and the many people that have a role in making life better for them.

This event continues to grow every year, promising to benefit more pets and people across Pima County.

\$1,300,000

provided in direct support to saving lives

\$380

average amount spent for medical assistance

644

pets receiving support from FOP's medical assistance funds



REVENUES AND EXPENSES

Funds support life-saving work

PACC's primary fund sources are the County General Fund, Bequests, Grants, and the support received from our official nonprofit partner, Friends of Pima Animal Care Center.

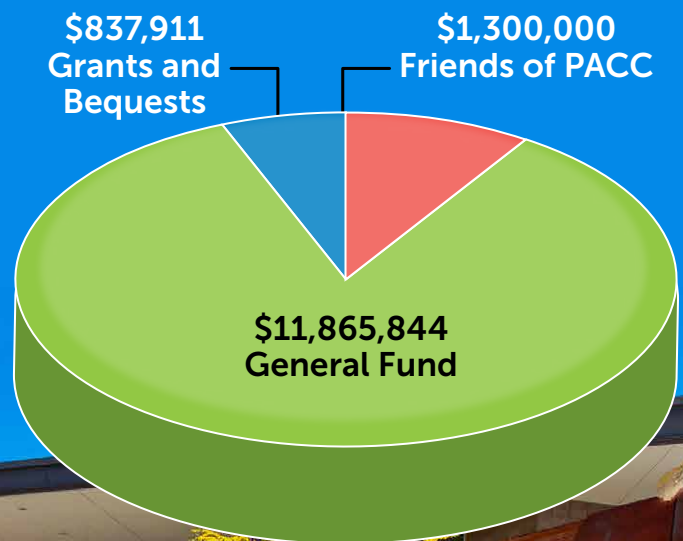
The general revenue fund supports public health and safety services as well as basic animal care to pets in the shelter. These services include Animal Protection, Veterinary Services, Licensing, Admissions, Adoptions, and Volunteer programs.

Life-saving programs such as PACC's nationally-recognized Foster Program, Pet Support Center, Community Cats program, Behavior Team, and Adoption Support are supported through grants,

bequests, and Friends of PACC support.

These services would not exist without these additional funding sources.

REVENUES



ACKNOWLEDGMENTS

Thanks to our team!

PACC would not be able to save and change so many lives without the hard work of our staff. We are humbled every day by these individuals' efforts and love for the animals in our care.

PACC STAFF

Yasmine Acedo
Christina Aronson
Deline Attebery
Rachel Baird
Celine Baker
Jenea Berrios
Dallas Boies
Patrick Boyd
Alexander Brandstrom
Aidan Brean
Nicolette Brown
Dirk Byers
Maxwell Cadena
Sergio Cadena
Julianne Carmona
Miguel Carranza
Jose Chavez
Patricia Cheriton
Sara Cisneros
Liliana Collier
William Colon
Gabriel Colvert
Carson Crissman
Maria Cruger
Priscila Cruz-Castillo
Jett Culver
Kat DeLuna

Kiana Donato
Karinnah Eberlein
Hazel Elena
Camryn Estrella
Jasper Farias
Adriana Flores
Tiffany Foster
Jessica Franco
Paige Gagnon
Marzelle Gamez
Jay Gammons
Jose Garcia
Maggie Gerhardt
Stephanie Gilbert
Cristina Gonzalez
Trisha Grieshaber
Humberto Gurrola
Darrian Gutierrez
Timothy Hanna
Alaistra Harper
Elizabeth Harris
Danny Hermes
Danielle Hinte
Hans Houck
Jordan Hudgel
Charles Johnson
Nathan Jones
Kat Jordan
Oscar Joya

Kristi Kennedy
Janelle Lara
Janet Lara
Clarissa Leyva-Canez
Elizabeth Lopez
Megan Lumpkin
Jamie Macias
Olivia Marsh
Khadi Marsteller
Bex Martinez
Deanna Martinez
Elena Martinez
Isaiah Martinez
Emily McClelland
Klarissa Mercado
Danielle Mettler
Alison Miller
Danni Mitchell
Michelle Moore
Shelby Moore
Michelle Murray
Beck Nash
Jennifer Neustadter
Dan Nguyen
Kevin Olson
Cathy Ory
Danielle Pacheco
Bobby Padilla
Melissa Page
Kaitlyn Pappas
Erica Pearson
Yahaira Pereyda
Rachel Perez
Marsha Peterson
Kleighrayne Piasecki
Kathryn Pichel

Sarah Potter
Jaime Ramirez
Victoria Ramos
Dulce Resendiz-Hernandez
Isabel Richards
Corina Rodriguez
Alejandra Ruiz
Jay Saldivar
Amanda Sanchez
Yessenia Schmidt
Lisa Schrope
Ashley Slark
Abby Smith
Lauren Smith
Noralma Sosa
Stephanie Stryker
Michelle Surillo
Lucas Taylor
Shanon Taylor
Kaylee Terry
Alex Throssell
Jennifer Torrez
Kimberly Tower
Iliana Valenzuela
Jose Valenzuela
Liz Wagner
Christopher Walker
Nicole Wehner
Kristen Weigand
Nick Wien
Stefanie Wingfield
Jessica Winters
Kathleen Wood
Rebecca Wyant

Thank You, Pima County!



PACC SENIOR STAFF

Monica Dangler, *Director of Animal Services*

Lisa Royal, *Deputy Director*

Dr. Jennifer Wilcox, *Director of Medical Services*

Christina Snow, *Chief Animal Protection Officer*

J.J. Johnson, *Administrative Manager*

Kelly York, *Volunteer Programs Manager*

Michele Figueroa, *Human and Animal Support Services Manager*

Dr. Paula Rivadeneira, *Pet Resource Center Manager*

Dr. Kayleigh Murdock, *Public Information Officer*

ADVISORY COMMITTEE MEMBERS

Tamara Barrick, *County Administrator Representative*

Laura O'Brien, *Friends of PACC*

Dr. Erin O'Donnell, *Southern Arizona Veterinary Medical Association*

Dr. Gail Smith, *Board of Health Representative*

Andrew Squire, *PACC Jurisdictional Partners Representative*

Steve Farley, *District 1*

Michael Duffy, *District 2*

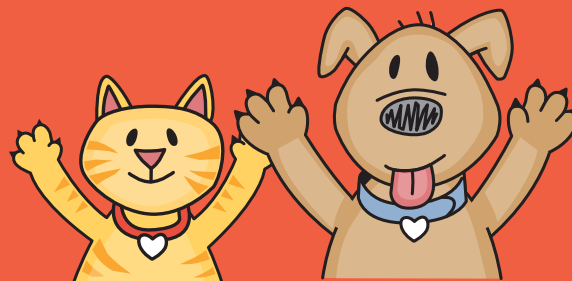
Robin Crehan, *District 3*

Kristin Almquist, *District 4*

Dr. Kristen Pogreba-Brown, *District 5*

Cindy Bezaury, *PACC Volunteer Representative*

Monica Dangler, *County Administrator Representative*





PIMA COUNTY

Board of Supervisors

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Rex Scott, *Vice Chair*, District 1

Dr. Matt Heinz, District 2

Sharon Bronson, District 3

Steve Christy, District 4

Pima County Administrator

Jan Leshner